



Wira Caltex 2.0

**Registration Guide
(Station Management)**



New User Registration

Please select your role

Station Staff



 [Registration Guide and FAQs](#)

Station Management



 [Registration Guide and FAQs](#)

Station Owner and Investor



 [Registration Guide and FAQs](#)

Upon clicking on the link provided from the email or WhatsApp message, you will be directed to this webpage (<http://www.wiracaltex.com/register>)



New User Registration

Please select your role

Station Staff >

[Registration Guide and FAQs](#)

Station Management >

[Registration Guide and FAQs](#)

Station Owner and Investor >

[Registration Guide and FAQs](#)



Click on the “Station Management” button.

Select
“Station Management”



New User Registration

Role : Station Management

+ Add Station(s)

Mobile Number

Note: Use an active WhatsApp number. All inactive WhatsApp numbers will be deleted from the system.

010 2345678

Your 4-digit PIN number

Note: Do not share your PIN with anyone.

1234

Confirm your 4-digit PIN number

Please key in your PIN number again to confirm.

Upon clicking on the “Station Management” button, this is the screen that will appear.

Note the role is
“Station Management”

2

Click on the “Add Station(s)” button. A popup will appear.

New User Registration

Role : Station Management

+ Add Station(s)

Mobile Number

Note: Use an active WhatsApp number. All inactive WhatsApp numbers will be deleted from the system.

010 2345678

Select Station [X]

State
Please select [v]

Town / City
[v]

Station
[v]

Submit



This popup will appear.

New User Registration
Role : Station Management

Select Station [Close]

State
Johor

Town / City
Please select

Station

Submit

3 In the popup, select the **State** where your station is located.

State

Please select

Please select

Johor

Kedah

Kelantan

Kuala Lumpur

Melaka

Negeri Sembilan

Pahang

Perak

Perlis

Pulau Pinang

Putrajaya

Selangor

Terengganu

New User Registration
Role : Station Management

Select Station [Close]

State
Johor

Town / City
Batu Pahat

Station
Please select

Submit

4

After that, select the **Town/City** where your station is located.

Town / City

Please select

- Please select
- Ayer Hitam
- Batu Anam
- Batu Pahat**
- Cha'ah
- Iskandar Puteri
- Jemaluang
- Johor Bahru
- Kluang
- Kulai
- Labis
- Masai
- Mersing
- Muar

WIRA CALTEX

New User Registration

Role : Station Management

Select Station

State
Johor

Town / City
Batu Pahat

Station
Everlasting Service Station

Submit

5

Select your **Station** from the list of available stations.

Station

Please select

Please select

Everlasting Service Station

Rahmat Aktif Trading

Note: If you are unable to locate your Station name, please contact the WIRA CALTEX Support Line for assistance.

6

Then, click the “**Submit**” button.



After clicking the Submit button, your station will appear on the screen.

New User Registration

Role : Station Management

+ Add Station(s)

Everlasting Service Station 

Rahmat Aktif Trading 

If you manage more than one station, you can add another one by repeating Steps 2 to Step 6.



Next, type in your mobile number.
**Please use your active WhatsApp number only.

New User Registration

Role : Station Management

+ Add Station(s)

Everlasting Service Station

Mobile Number

Note: Use an active WhatsApp number. All inactive WhatsApp numbers will be deleted from the system.

010 1122334

010

- 010
- 011
- 0111
- 012
- 013
- 014
- 015
- 016
- 017
- 018
- 019

Example: If your number is 010-1122334, type 1122334 here. Do not type your prefix here. (example - 010-)

Example: If your number is 010-1122334, choose 010 here



Your 4-digit PIN number

Note: Do not share your PIN with anyone.

6922

8

Input your 4-digit PIN number in the first column.

Confirm your 4-digit PIN number

Please key in your PIN number again to confirm.

6922

9

Input the same 4-digit PIN number again to confirm.

IMPORTANT

- Avoid using numbers that are common or easy to guess (Example: 1234)
- **DO NOT SHARE** your PIN with anyone.



Your 4-digit PIN number

Note: Do not share your PIN with anyone.

1234

Confirm your 4-digit PIN number

Please key in your PIN number again to confirm.

Name

MUHAMAD ALI BIN ABU

10

Input your name as per your
NRIC / Passport.

IMPORTANT

- Do not use nicknames only
(Example: Ali, Nicky, Ah Cheng)
- Full names are needed to ensure
the communication from
authorised Chevron Malaysia
WhatsApp numbers are sent only
to authorised personnel.

Example:



Your 4-digit PIN number

Note: Do not share your PIN with anyone.

Confirm your 4-digit PIN number

Please key in your PIN number again to confirm.

Name

Language

English ▼

Please select

English

Bahasa Malaysia

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Select your preferred language, **English** or **Bahasa Malaysia**.



Confirm your 4-digit PIN number

Please key in your PIN number again to confirm.

Name

Language



I confirm that all the details I have provided are accurate at the time of submission, and I agree to abide by all the **Terms and Conditions** and **Privacy Policy** for this site.

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Check that the form is complete and click to confirm that you agree to abide by the **Terms and Conditions** and **Privacy Policy** in using the WIRA CALTEX website.

Finally, click on the **“Submit”** button.



Registration Successful!



21 Jul 2024 | 08:38 PM

Role : Station Management

State : Johor

Town / City : Batu Pahat

Station : Everlasting Service Station

Name : MUHAMAD ALI BIN ABU

Mobile Number : +60123833333

Language : English

Home

Note: If you wish to send this information to yourself using WhatsApp, click on the following button.



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WhatsApp Number Validated by System

Your registration has been completed and the “**Registration Successful**” page will appear.

Click the WhatsApp icon and forward this page to yourself if you wish to keep a copy of the registration

Click on WhatsApp icon to forward a copy to yourself



Registration Pending

21 Jul 2024 | 08:40 PM

Role : Station Management

State : Johor

Town / City : Batu Pahat

Station : Everlasting Service Station

Name : MUHAMAD ALI BIN ABU

Mobile Number : +60120000001

Language : English

Note: Your Mobile Number cannot be validated due to unsuccessful WhatsApp Validation.

Upon validation of your WhatsApp, the program coordinator will WhatsApp to you directly with the update.

Note: If you wish to send this information to yourself using WhatsApp, click on the following button.



Home

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WhatsApp Number Not Validated by System

Your registration has been completed but the system could not confirm the WhatsApp number. (Refer to FAQ).

Project Coordinator will manually validate the mobile number and update you directly via WhatsApp.

In the meantime, you can click the WhatsApp icon and forward this page to yourself if you wish to keep a copy of the registration.

Click on WhatsApp icon to forward a copy to yourself



Wira Caltex 2.0

**Frequently Asked Questions - FAQ
(Station Management)**



1) What is WIRA CALTEX 2.0?

WIRA CALTEX 2.0 is a dedicated portal where all Caltex Station Staff in Malaysia can register and participate in the various programs conducted by Chevron Malaysia.

2) Why do I need to register for WIRA CALTEX 2.0?

Registration of Station Management is required as you are involved in the daily operations of the station.

In addition, your registration is necessary to approve your Station Staff's submission in the Lubricants Incentive Program scheduled to begin in the 4th Quarter of 2024.



3) Who is considered Station Management?

This category is for station personnel that have supervisory responsibilities such as Station Manager, Assistant Station Manager and Supervisor.

Those not included under Station Management include Retail Partners/Station Owners / Shareholders / Investors of the particular station. They should register as **Station Owner / Investor**.

4) How do I register for WIRA CALTEX 2.0?

It is simple. Go to [WIRA CALTEX 2.0](#) website and click on the button "New User Registration" and select the relevant Category - **Station Management** and follow the necessary Registration Guide to register.



5) What do I do if I have a new mobile number because I lost my phone or changed my mobile number?

Since you cannot Whatsapp using your previous mobile number, all you need to do is to complete **FORM B - Amend Delete Authorisation Form** and get it approved by any **STATION OWNER / INVESTOR** with the station rubber stamp/chop.

Take a photo of the completed FORM B and WhatsApp it to the WIRA CALTEX Support Line. After validation of the form, the Project Coordinator will make the necessary changes and update you directly via the WIRA CALTEX Support Line.

Once completed, you can login using your new mobile number with your original 4-digit Personal Identification Number (PIN).



6) **Can I register more than one mobile (WhatsApp) number?**

Each mobile (WhatsApp) number can only be registered in one of the categories. For example, the same mobile number cannot be used for **Station Owner/Investor** and **Station Management** categories, **Station Management** and **Station Staff** categories, etc.

7) **Can I register using the same name but with two (2) different mobile numbers?**

Each person is only allowed to register in one of the available categories. Should a duplicate name be identified, the person will need to confirm which category they wish to remain in and the duplicate will be deleted.



8) How does WIRA CALTEX benefit me as a Station Management?

The aim of WIRA CALTEX is to provide a single platform for your staff to:-

- i) Participate in all staff-related campaigns such as incentive programs, quizzes, surveys, etc
- ii) Win financial and non-financial rewards to acknowledge their work performed
- iii) Access new information and knowledge that will help them grow professionally

9) Why do I need to input my full name as per NRIC/Passport?

The full name as per NRIC/Passport is a requirement by Chevron Malaysia to validate the names to ensure the communication from authorised Chevron Malaysia WhatsApp numbers are sent only to authorised personnel.



10) How do I update my Profile Information?

If you wish to update your Profile Information on WIRA CALTEX, contact the WIRA CALTEX Support Line by clicking [here](#) using the mobile number used for that particular profile.

11) What will happen if I enter incorrect information such as name, station details and mobile number?

Incorrect information can be updated by contacting the WIRA CALTEX Support Line by clicking [here](#) using the registered mobile number for that particular profile.



12) Can I delete or make amendments to the Station Management and Station Staff in my station?

As Station Management, you can only delete or make amendments for the Station Staff in your station. Only a Station Owner / Investor registered mobile number can delete or make amendments to the Station Management listing in their station.

Prior to the launch of the Lubricants Incentive Program, a Station Staff profile can be deleted/ amended by contacting the WIRA CALTEX Support Line by clicking [here](#) using a **Station Owner / Investor** or **Station Management** registered mobile number.

After the launch of the Lubricants Incentive Program, a Station Staff profile can be deleted/ amended by sending a Profile Amendment Form to the WIRA CALTEX Support Line by clicking [here](#). The Profile Amendment Form will be shared during the launch of the Incentive Program.



13) What should I do if I forget my 4-digit PIN, and how can I change it?

If you forget your PIN, contact the WIRA CALTEX Support Line by clicking [here](#) using the registered mobile number for that particular profile. The Support Line can assist to reset the PIN as long as the WhatsApp message comes from the same registered mobile number.

14) Can I share my PIN number with anyone?

No, you should not share your PIN with anyone to prevent them from accessing your account / profile.



15) If the website is not loading, what should I do?

If the website is not loading, here are some of the steps you can take:

- Check your network connection to see if you are connected to the Internet
- Access the website using another device
- Try a different browser (Safari, Microsoft Edge etc)
- Clear your web cache and cookies

If all of the above do not work, please contact the WIRA CALTEX Support Line by clicking [here](#).

16) What are the operating hours of the WIRA CALTEX Support Line?

If you have any inquiries related to WIRA CALTEX, please WhatsApp WIRA CALTEX Support Line by clicking [here](#). The working hours/days is from 9am - 5pm, Monday to Friday, except weekends & Public Holidays.

This Support Line does not provide voice/phone call support. For other matters not related to WIRA CALTEX, kindly contact the **Caltex Malaysia Customer Service Hotline at 1800 88 3188**.



17) How do I delete my account?

If you need to delete your account, please contact the WIRA CALTEX Support Line by clicking [here](#).

18) What happens if I get the “Registration Pending” page upon submitting the Registration Form?

The “Registration Pending” page appears only when the WhatsApp validation function in the system is temporarily down and cannot confirm your mobile number. Your registration information has been captured by the system and the Project Coordinator will manually validate your mobile number and update you directly via the WIRA CALTEX Support Line.



WIRA CALTEX Support Line

SCAN



WhatsApp #
60108441779

Whatsapp Support (Message Only)

Operation Hours:

9 am - 5 pm, Monday to Friday, except weekends and public holidays.

For other matters, kindly contact:-

***Caltex Malaysia Customer Service Hotline
1800 88 3188.***